

Appendix II - 2006/07 Year-end Corporate Basket of PIs

PI Code & Short Name	2004/05	2005/06	2006/07		Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light Icon	Latest Notes
	Value	Value	Value	Target				
Traffic Light Red:								
Corporate Priority: Affordable Housing								
BV183a Length of stay in temporary accommodation (B&B) (weeks)	3.00	2.49	2.53	2.00				The reason for the slight increase in BVPI183a is the ongoing difficulty we have in rehousing single people under pensionable age who make up the majority of those who go through Bed & Breakfast.
Traffic Light Red:								
Corporate Priority: Caring for the Environment								
BV199d Local Street and Environmental Cleanliness - Fly-tipping	N/a	Level 2	Level 4	Level 1				
Traffic Light Red:								
Corporate Priority: Organisational Improvement								
BV02a Equality Standard for Local Government	Level 1	Level 1	Level 1	Level 2				Carried out diversity impact assessments in all service areas which considered Race within them, draft action plan currently been developed, still need to consult on the draft however, once consulted Level 2 will be achieved.
BV02b Duty to Promote Race Equality	53%	58%	58%	85%				Carried out diversity impact assessments in all service areas which considered Race within them, draft action plan currently been developed, still need to consult on the draft however, once consulted Level 2 will be achieved.
BV08 % of invoices paid on time	96.20%	93.78%	86.60%	100.00%				Although generally performance is continuing to improve, ongoing problems within the Department of Community Services are impacting on overall performance levels. Revised arrangements have now been put in place within DCS to try and resolve these problems and improve performance.
BV11b Top 5% of Earners: Ethnic Minorities	0.00%	0.00%	0.00%	0.50%				HR have made contacts with a group in Leeds which may bear fruit in the future, in terms of trying to attract people to apply for our jobs.
BV12 Working Days Lost Due to Sickness Absence	7.88	9.00	8.59	8.00				HR have put into place a new training programme called Return to Work Interviews which have been proven to be the most effective way of reducing sickness absence. The first training sessions took place at the end of October with more sessions planned so that every supervisor/managers should attend. We are hoping that as managers conduct more detailed RTWIs that this will have an affect on short term sickness levels.
Traffic Light: Green								
Corporate Priority: Traffic and Transport								
LDT54i Number of traffic signals examined to improve their efficiency	5	5	5	5				
LDT54ii Number of pedestrian crossings examined to improve their efficiency	6	6	6	6				
LDT55 Number of travel concessions aged 60+ (1,000 pop)	542	580	674	597				
Traffic Light: Green								
Corporate Priority: Keeping our District Safe								
BV128 Vehicle crimes per 1,000 population	5.1	5.4	4.3	4.3				Information is supplied by North Yorkshire Police. The PI is one of a group of PSA 1 performance targets 2005-2008 agreed with GOYHI

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Traffic Light: Green										
Corporate Priority: Caring for the Environment										
BV82a(i) % of Household Waste Recycled	15.06%	17.08%	17.74%	17.08%	↑	↑	↑	↑	✓	
BV82a(ii) Tonnes of Household Waste Recycled	N/a	10010.51	10586.61	10010.51	↑	↑	↑	↑	✓	
BV82b(i) % of Household Waste Composted	0.57%	4.84%	5.46%	4.84%	↑	↑	↑	↑	✓	
BV82b(ii) Tonnes of household waste composted	N/a	2825.69	3256.93	2755.00	↑	↑	↑	↑	✓	
BV199a Local street and environmental cleanliness - Litter and Detritus	15.0%	16.5%	5.5%	18.0%	↑	↑	↑	↑	✓	
BV199b Local Street and Environmental Cleanliness - Graffiti	N/a	0%	0%	0%	■	■	■	■	✓	
BV199c Local Street and Environmental Cleanliness - Fly-posting levels	N/a	0%	0%	0%	■	■	■	■	✓	
Traffic Light: Green										
Corporate Priority: Supporting our Local Economy										
LED24 Average unemployment rate in the district (excluding towns with 10,000 plus population)	0.6%	0.7%	0.7%	0.6%	■	↑	↑	↑	✓	
Traffic Light: Green										
Corporate Priority: Delivering First Class Public Services										
LATS1 Increase in number of visitors to the Council website per year	14%	44%	64%	11%	↑	↑	↑	↑	✓	There were 271,348 visits to the Council's website in 2005/2006. This figure rose to 444,391 in 2006/2007, giving a 64% increase.
LDL3 Number of customers at Council-run sports and leisure sites	922,293	969,693	1,021,085	995,000	↓	↑	↑	↑	✓	
BV09 % of Council Tax collected	98.30%	98.34%	98.33%	98.50%	■	■	■	■	✓	
BV10 Percentage of Non-domestic Rates Collected	98.30%	98.71%	98.27%	98.40%	↓	↓	↓	↓	✓	
BV78a Speed of processing - new HB/CTB claims (days)	42.0	35.8	28.9	36.0	↑	↑	↑	↑	✓	Better than expected results with staff involved in exploring new ways of customer support with real and sustainable improvements
BV78b Speed of processing - changes of circumstances for HB/CTB claims (days)	7.0	13.5	11.1	17.0	↑	↑	↑	↑	✓	Good performance with effective case work monitoring and active follow up with customers reflecting a strong customer ethos from benefit customer service officers.
BV109a Major applications determined in 13 weeks	42.30%	71.43%	90.48%	60.00%	↑	↑	↑	↑	✓	
BV109b Minor applications determined in 8 weeks	67.70%	72.73%	90.58%	65.00%	↑	↑	↑	↑	✓	
BV109c Planning Applications: 'Other' applications	77.60%	84.99%	93.95%	80.00%	↑	↑	↑	↑	✓	
BV156 Buildings Accessible to People with a Disability	64.44%	68.89%	71.11%	71.11%	↑	↑	↑	↑	✓	

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Traffic Light: Green								
Corporate Priority: Organisational Improvement								
BV11a Top 5% of Earners: Women	25.00%	29.00%	29.44%	30.00%	↑	↑	✓	
BV11c Top 5% of Earners: with a disability	N/a	2.73%	2.71%	2.70%	↓	↓	✓	
BV14 Percentage of Early Retirements	0.52%	0.51%	0.00%	0.50%	↑	↑	✓	
BV15 Percentage of Ill-health Retirements	0.44%	0.34%	0.07%	0.30%	↑	↑	✓	
BV16a Percentage of Employees with a Disability	1.42%	1.21%	1.47%	1.30%	↑	↑	✓	HR have made contacts with a group in Leeds which may bear fruit in the future, in terms of trying to attract people to apply for our jobs.
BV17a Ethnic Minority representation in the workforce - employees	1.0%	1.1%	1.3%	1.1%	↑	↑	✓	
Awaiting data								
LH9 Venue days occupancy of the conference and exhibition complex	1,701	1,848		1,780		↑		

